



FINANCIAL POLICY

In an effort to assist patients in affording their dental care while providing the highest level of professional care, we have established a number of payment options for our patients. Our practice philosophy is one of patient-centered care, not insurance directed care. It is most important to us that we correctly diagnose your oral health issues and recommend the most appropriate treatment at the highest level of care to each of our patients, not at some arbitrary level of care dictated by a third party.

While we are happy to submit insurance as a courtesy it is important to remember that ultimately dental insurance is a contract between you, your employer, and the insurance company. It is imperative that current insurance information be provided at each visit to avoid charges associated with needing to refile claims. If insurance information is not provided at the time of your appointment, you will be required to pay for any charges incurred at the time of your appointment.

We do not have any input into what procedures are covered by your insurance plan. It is the responsibility of the insured to know their dental insurance benefits. We are happy to assist you in understanding these benefits and how to best utilize your plan. We will submit claims to your dental insurance; however, the patient's estimated co-payment is due at the time services are provided. We understand that in more complex cosmetic and restorative cases that financial considerations can play a role in treatment decisions. We are pleased to offer several payment options in these cases. Our office can assist you in applying for interest-free financing with Care Credit, a company that finances exclusively medical and dental expenses not covered by insurance. We also accept Visa, MasterCard, and American Express, Discover, cash and check.

For patients who are without dental insurance we offer a unique patient loyalty program at an affordable monthly rate. We are happy to assist you in joining our patient loyalty program at the time of your visit or you can visit our website www.cincytoothdoc.com for more information and to sign up from the comfort of your own home.

Our website has all the details about our financial policies. We encourage you to visit us at www.cincytoothdoc.com to see all that we have to offer.

Our office requests a 48-hour notice for any cancellation. We understand that emergencies and "life" can happen, and that you might have to cancel your appointment. We simply ask for advance notice because we have held that time in our schedule for ONLY you. We never overbook appointments so that each patient can receive the individual attention and care that they deserve. That being said, we do reserve the right to assess a broken appointment fee for any appointment cancelled without a 48-hour notice. Patients will incur a \$100.00 broken appointment fee for regular cleanings and a \$200.00 broken appointment fee for restorative treatment. In addition to this, if there is a history of repeated broken appointments, we will require a non-refundable deposit in order to reserve a new appointment. If that appointment is broken, the deposit will be forfeited. Multiple broken appointments may result in dismissal from the practice.

Signature _____ **Date** _____

Print Name _____